

Swiss experience with self-exclusion programs

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Casinos in Switzerland

19 Casinos / 7 mio inhabitants

GRAND
CASINO LUZERN

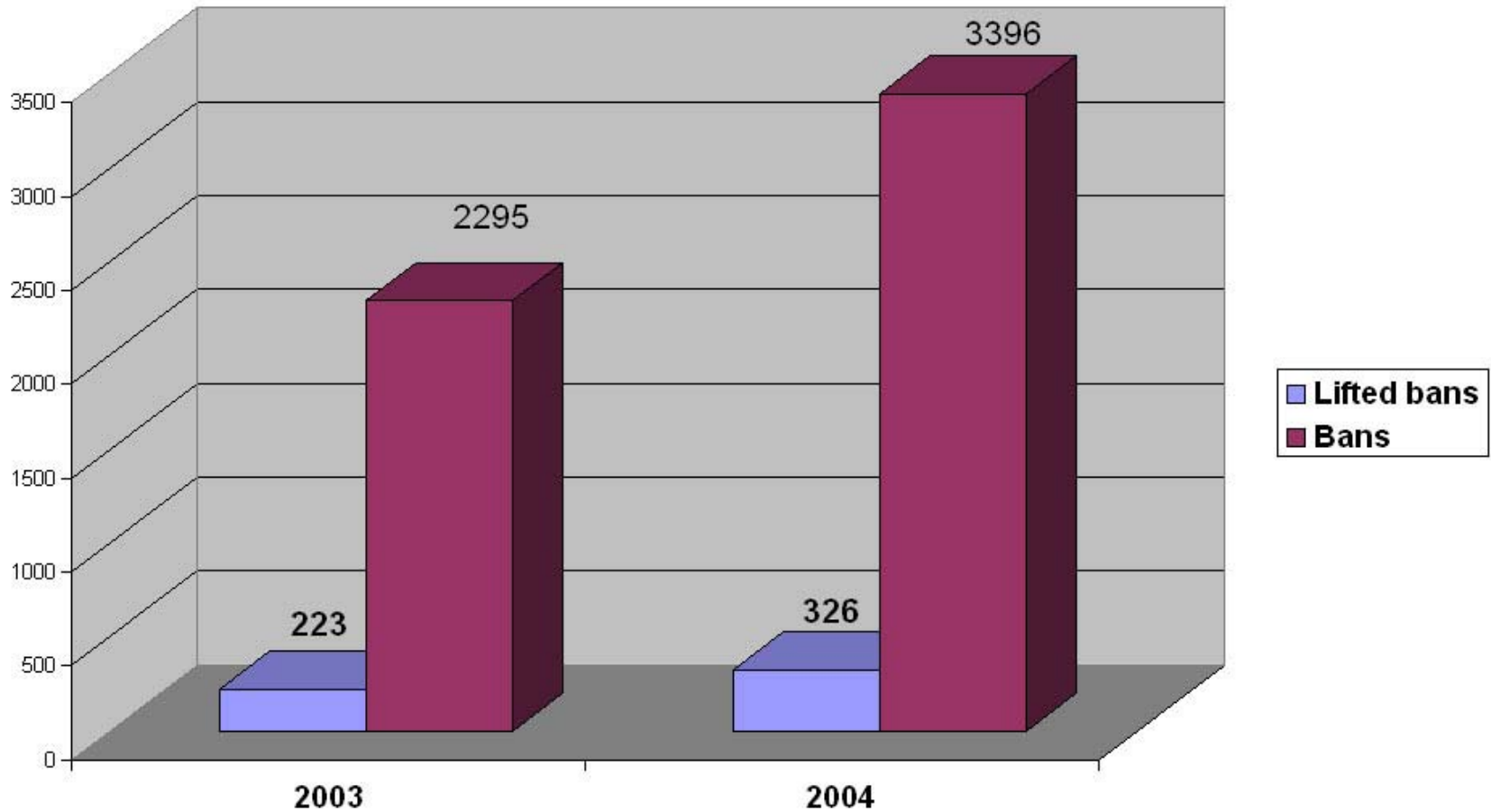
230 Table Games

3200 Slot Machines

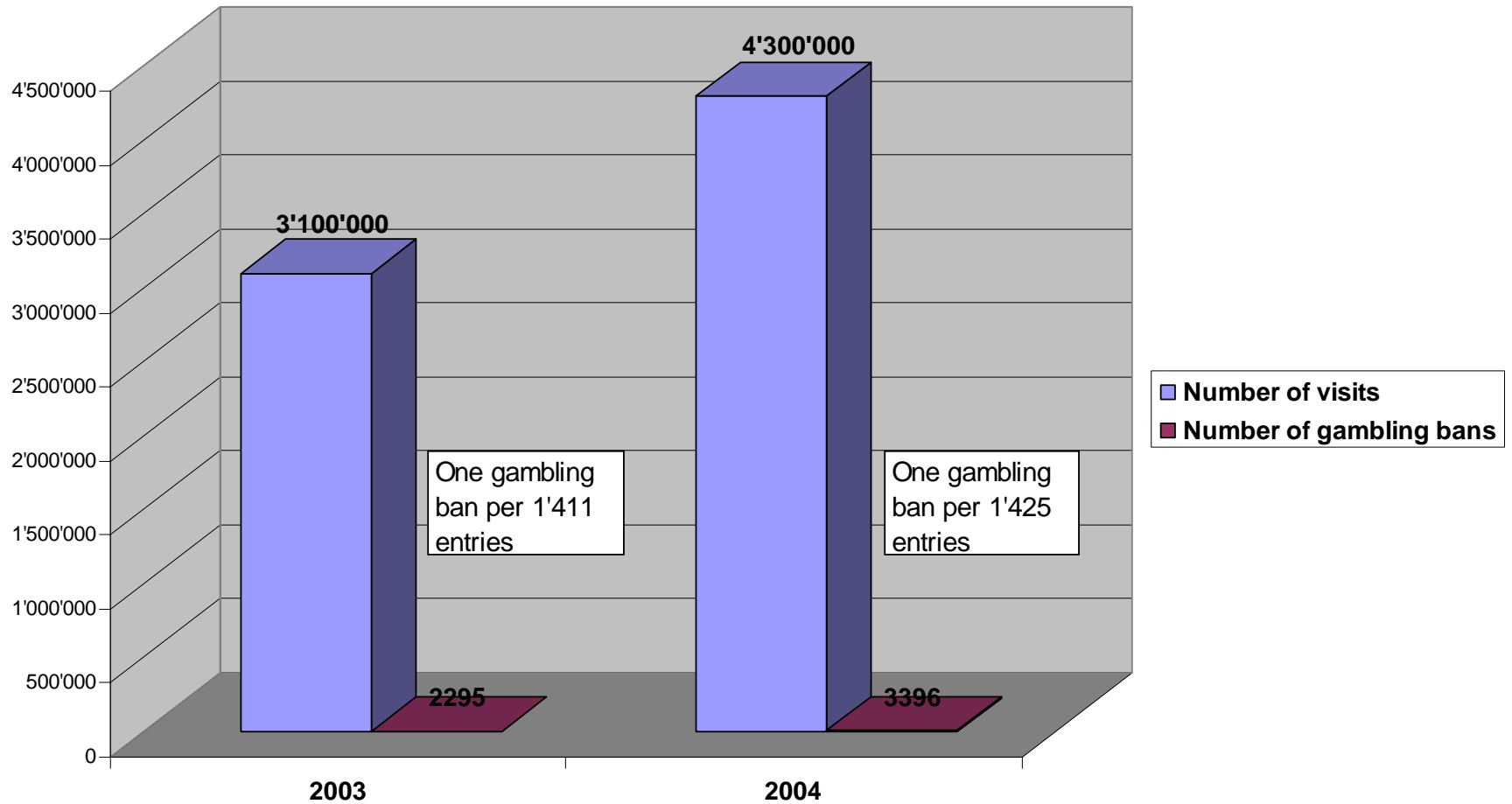
Social awareness plan in all Casinos in Switzerland

- Controlled entry by showing a passport or identity card
- Participants onself-exclusion programs are registered in an electronic data base
- Guest information about the risks of gambling
- Trained casino staff

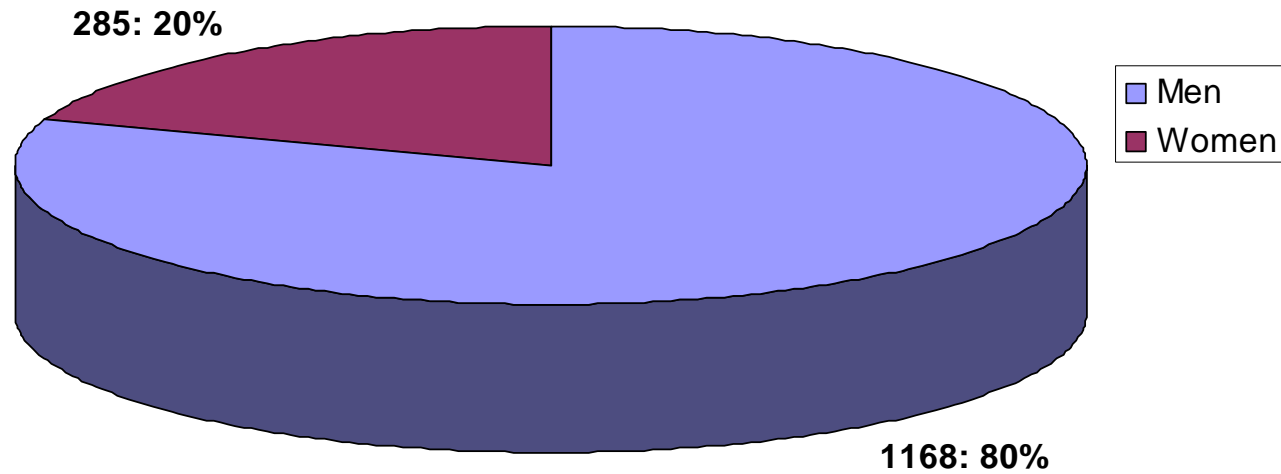
Number of gambling bans and lifted bans



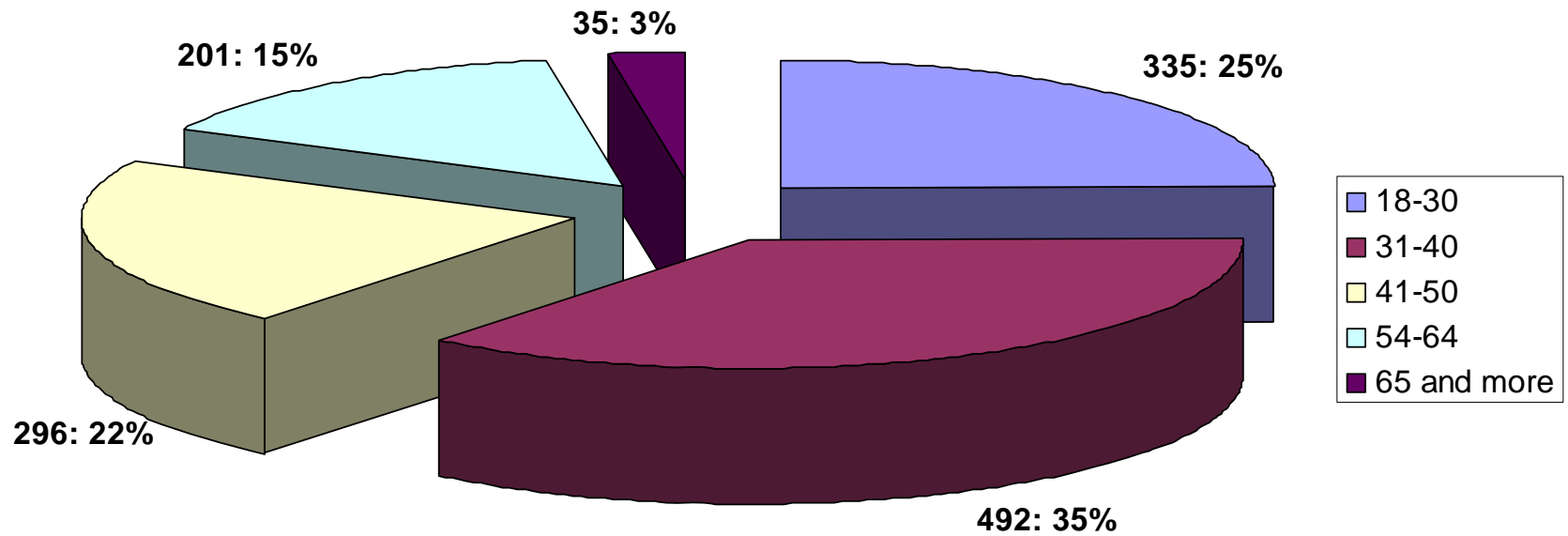
Number of gambling bans as a proportion of total visits

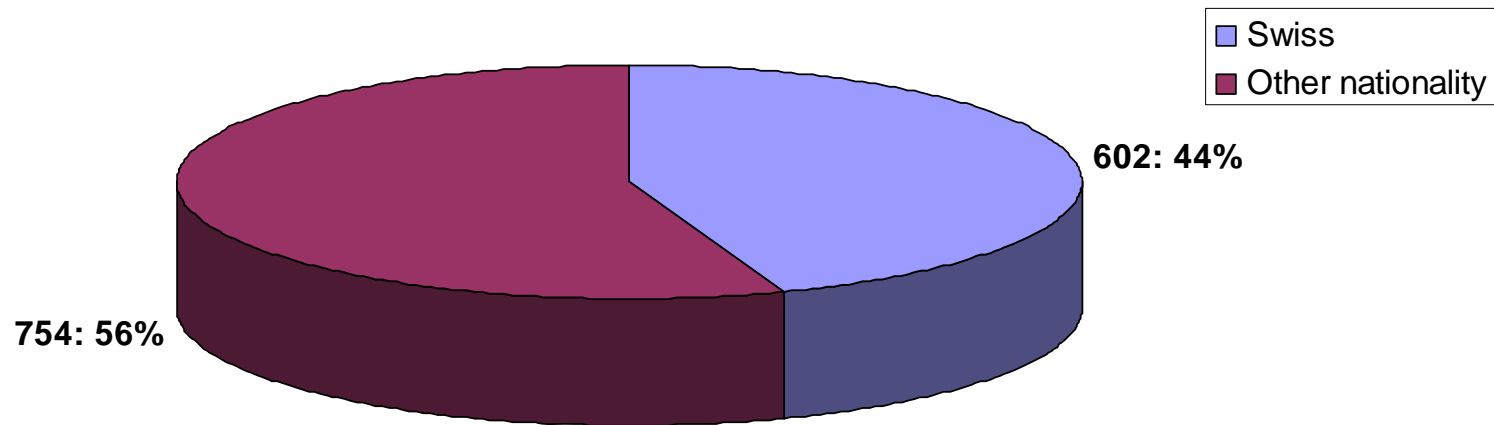


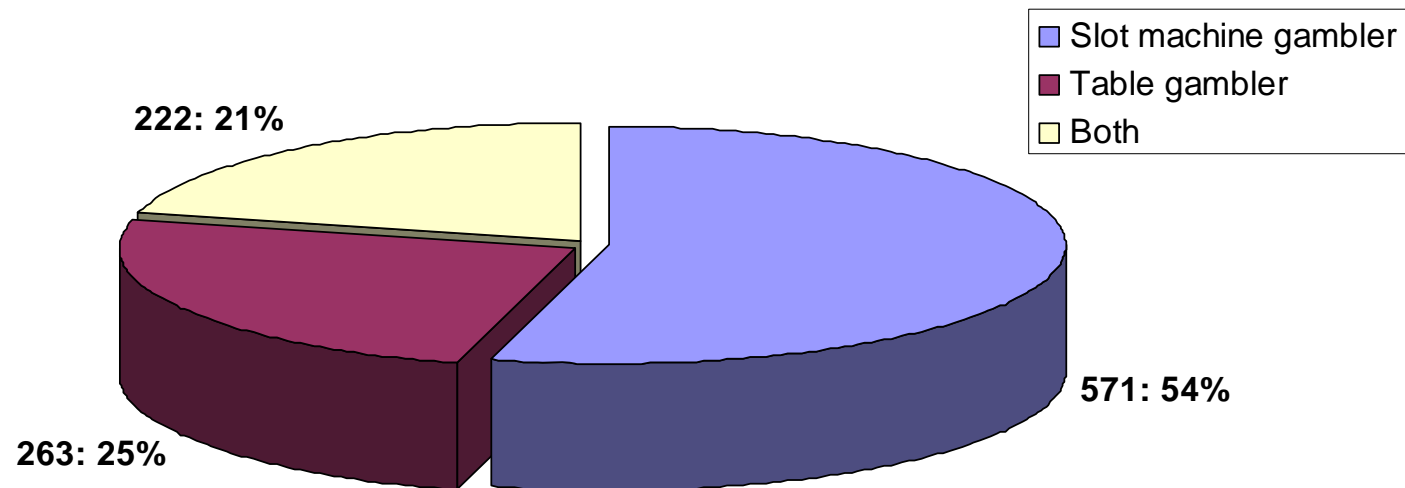
Number of bans according to gender, N=1'453



Gambling bans according to age, N=1,359



Gambling ban according to nationality, N=1,356

Gambling ban according to type of gambler, N=1,056

Final considerations and questions

- The casinos are networked, so the gambling bans are applied throughout Switzerland
- Monitored by a regulator
- ✓ What are people while they participate in a self-exclusion program?
- ✓ Do they need assistance from an advisory service?
- ✓ Do they gamble elsewhere? Or do they move on to another sort of gambling?