SYSTEM INTEGRATION – THE NEXT FRONTIER?

2017 GREO Think Tank – Problem Gambling Treatment Systems Integration
Heather L Bullock, MSc., PhD candidate
McMaster University
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Thinking about Integration

3 Types of Health System Arrangements and potential points of integration

1. Governance
2. Financial
3. Delivery

+ clinical services

Taxonomy developed by McMaster Health Forum led by Dr John Lavis and used for Health Systems Evidence database
Governance Arrangements

**Policy authority**
- *Who makes policy decisions, how, using what types of frameworks, and on what terms*

**Organizational authority**
- *Who makes organizational decisions, how, using what types of frameworks, and on what terms*

**Commercial authority**
- *Who makes commercial decisions, how, using what types of frameworks, and on what terms*

**Professional authority**
- *Who makes professional decisions, how, using what types of frameworks, and on what terms*

**Consumer and stakeholder involvement**
- *How stakeholders are involved and on what terms*
Financial Arrangements

Financing systems
- Mechanisms used to raise revenue for a particular health system

Funding organizations
- Mechanisms used to pay for/purchase services from healthcare organizations (e.g. hospitals) within a health system

Remunerating providers
- Mechanisms used to pay for/purchase services from individual providers within a health system

Purchasing products and services
- Mechanisms used to pay for/purchase products and services

Incentivizing consumers
- Financial or non-financial mechanisms to change specified behaviours of those who receive care
Delivery Arrangements

How care is designed
• *The approaches taken to ensure care is delivered in a way that is sensitive to the needs of consumers*

By whom care is provided
• *The way health human resources are organized and used in the health system*

Where care is provided
• *How the physical elements of the health system are organized*

With what supports care is provided
• *The supports used to assist those providing and receiving care*
QUESTIONS FOR YOU
Broader provincial initiatives

• How involved does the problem gambling field want to be with current (and future) provincial mental health and addictions initiatives?
  • What are the potential benefits to involvement? Risks?
  • How might involvement contribute to better outcomes for Ontarians?
  • How would involvement ‘look’?
Thinking about integration (I)

• What are the benefits of (further) integration?
• What are the risks?
Thinking about integration (II)

- According to what type of health system arrangements where does integration make sense?
  - Governance
  - Financial
  - Delivery

- For example:
  - Workforce training
  - System access
  - Screening & assessment
  - Prevention and promotion
  - Individual treatment (given that CBT and MI are effective for PG)
  - Data systems
APPRAOSH TO INTEGRATION
IN VICTORIA, AUSTRALIA
Partnership Program (Delivery focused)

-Began in 2008
-Goal of developing more integrated response to PG across different service sectors
-Requires gambling services to develop collaborative partnerships between gambling help, addictions, mental health and family service sectors
-‘No wrong door’ approach
-Flexible services responses include: outreach, secondary consultation, single sessions with PG specialist, co-counseling, co-location

5 Principles to Assist Cross-Sector Collaboration (p.75)

1. Establishment of an authorizing environment (government, organizational & clinical leadership needed)
2. System integration (integration of different service components, including screening, assessment & treatment planning)
3. Social capital (how people interact and the quality of relationships)
4. Co-location (needs to be more than just physical presence)
5. Joint training (helps to develop commitment, create common language and overcome barriers. COP could be a facilitator)
lessons learned
Multi-morbidity

- Need for more evidence-based guidance
- Embracing approaches to self-management
- Supporting greater communication and collaboration among practitioners, and with consumers of services
- Investing more efforts in health promotion and prevention

+ More to come!

Thank you!